



#### **DEVICE WITH ERROR:**

• Even though the IrDA adapter is shown in the Device Manager list as "Infrared devices – USB-Infrared Adapter" an exclamation mark is indicating a problem.







### SOLUTION TO GET AROUND THE NON-WORKING "USB-INFRARED ADAPTER":

• Go to Settings  $\rightarrow$  Apps and Features  $\rightarrow$  Optional Features

4	Settings	
ŵн	lome	Apps & features
Find	a setting (P)	Choose where to get apps
Apps		Installing apps only from Microsoft Store helps protect your device.
E A	pps & features	Anywhere $\checkmark$
15 D	efault apps	Apps & features
щ c	offline maps	Optional features
D A	pps for websites	App execution aliases
□¤ V	ideo playback	Search, sort and filter by drive. If you would like to uninstall or move an app, select it from the list.
₽s	tart-up	Search this list
		Sort by: Name $\checkmark$ Filter by: All drives $\vee$

• Check to see if IrDA Infrared is showing as installed. If it is, you'll need to remove it before proceeding.





• Add a feature (top of list). Select IrDA Infrared from the list.



• It installs.







• IrDA Infrared should be visible in the Optional Features list.



• Go back to Control Panel\All Control Panel Items to see infrared icon and features.

÷ Settings		- 0 ×
English (GB) handwriting	9,49 MB	
English (GB) optical character recognition	Device Manager File Action View Help     de mb 1000 III 1000 III	- u x
English (GB) speech recognition	V M DESKTOP-GUCNDOA     J 4 Audio inputs and outputs     D Bluetooth	
English (GE) text-to-speech	Disk drives     Disk drives     Disk drives     Disk drives     Disk drives     Disk drives	
English (G8) typing	Human Interface Devices     Intrared devices     If Intrared devices     If USB-Intrared Adapter	

• If the IrDA dongle is not blinking, disconnect IrDA from USB and reconnect it again.